

CARPET CARE 101

HELPING YOU EXTEND THE LIFE AND BEAUTY OF YOUR CARPET

Routine Cleaning:

Depending on the traffic in your household, it is recommended to clean your carpets each year with a steam cleaner to extend the life of your carpet and maintain a healthy and clean environment in your home - especially for allergy sufferers with pets.

*Machines can be rented or you may hire a professional.

Spot and Stain Treatment:

Treating spots and stains as soon as they are noticed or when they happen is important in helping remove them fully. The longer a stain has to sit, the more time it has to absorb and settle into the fibers. Use the stain guide below to find the best cleaning product for specific stains, along with the proper method described when cleaning. RESOLVE® has a line of products for many common household stains, making cleaning and eliminating odours easier.

*Some stains require professional cleaning. If you are uncertain, call a professional cleaning company for assistance. Do not use spot cleaners on items labeled "Dry Clean Only"



Making Your Carpet Last

The quality and life of your carpet greatly depends on the care you provide. Yearly steam cleaning will help keep your carpet looking and feeling great, as well as help improve your indoor air quality, especially if you have pets.

No carpet is stain proof, however, most come with a stain resisters or scotchguard, which make them easier to clean.

Remember, with spot and stain removal, speed is of the essence. After a stain or spill occurs, immediately scoop up solids and blot liquids as quickly as possible. Absorb as much liquid as possible, diluting with warm water to help lift the stain. Never use a scrubbing motion - blot instead to prevent the carpet surface from fuzzing.



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**RESOLVE® products
for tough stains, spot
treatment, carpet
cleaning and odour
elimination**
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- Triple Oxi Advanced
- Pet Oxi Advanced Carpet Cleaner with ODOR STOP® Technology
- Multi-Fabri
- Easy Clean
- High Traffic Foam
- Deep Clean Powder
- Pet Deep Clean Powder with ODOR STOP®
- Steam Clean Concentrate
- Pet Steam Concentrate with ODOR STOP

**Carpet Cleaning
Contractors**
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- Royal Carpet Cleaner - Hamilton/Burlington/Oakville - 905-595-0912
- Crystal Clean Services - Hamilton/Burlington/Oakville - 905-574-5122
- Carpet Care Solutions - Mississauga/surrounding - 905-819-0462

* We are not affiliated with any of the companies above and any services between the customer and service provider is solely between the two parties.

General Guidelines

- **USE ENTRANCE MATS** - Place walk-off mats inside and outside entrances to your home to trap soil before it can be tracked in.
- **VACUUM REGULARLY** - Regular, thorough vacuuming will remove dust and gritty dirt particles and reduce the abrasion that can dull and wear carpet fibres.
- **CLEAN UP SPILLS IMMEDIATELY** - Prompt attention to spots and spills will make removal easier. Always blot the area being cleaned, never rub, scrub or brush.
- **SCHEDULE PROFESSIONAL CLEANINGS** - Choose a qualified cleaning service experienced in the latest techniques for advanced generation fibres and have your carpet professionally cleaned every 12-18 months.

Quick Tips for Treating Stains

- Be sure to use cleaning products according to label instructions
- **DO NOT** rub carpet surface - this will spread the stain with the possibility of the carpet surface fuzzing. Blot until stain is removed
- When cleaning liquid spills, blot thoroughly with a clean white paper towel or cloth toward center of stain
- For solids, scoop toward center of spill with a spoon
- Diluting with warm water will help lift and loosen stain. Only a small amount is necessary
- When stain is drying, press heavily with a clean paper towel or cloth over damp area to draw moisture.

